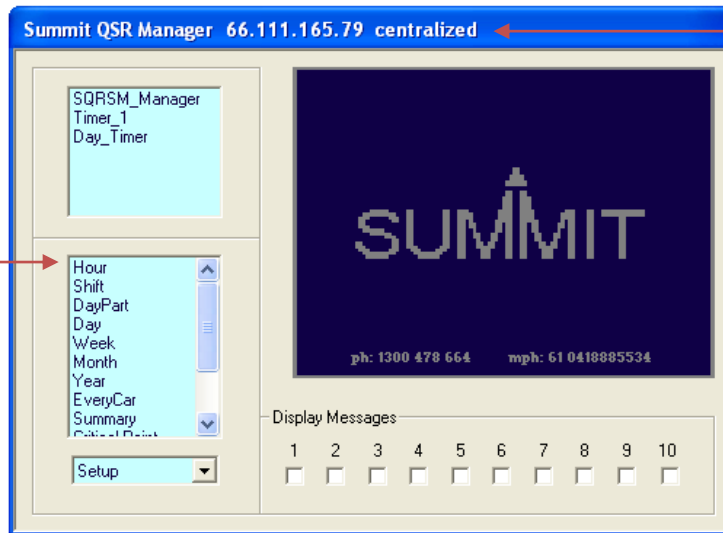


CHECKING YOUR SUMMIT PTS DRIVE-THRU TIMER FOR CONNECTION TO McDonalds D.T.S (Drive Through Scoreboard)

TO ENSURE YOUR TIMER IS COMMUNICATING WITH THE McDONALDS D.T.S PLEASE FOLLOW THE PROCEDURES BELOW BEFORE CONTACTING EITHER SUMMIT OR YOUR HELP DESK.
PLEASE ALSO NOTE SUMMIT IS NOT RESPONSIBLE FOR THE INSTALLATION OR HARDWARE FOR THE D.T.S.
PLEASE CONTACT YOUR HELP DESK FOR ALL MATTERS RELATING TO D.T.S HARDWARE.

I. MINIMISE THE TIMER SCREEN TO THE MANAGERS SCREEN

- Hold down the left mouse button and drag upwards to the right of the screen , then
- Release the mouse button - this will take you back to the Summit QSR Manager(SQSRM) screen as below



- At the top of the task bar should be the following message “SQSRM 66.111.165.79 Centralized”

IF there are any other messages other than the above, please call Summit

IF the message is correct but the timer is still not communicating with D.T.S carry out the following:

- Within the Managers screen double left click on **Hour Report** function
- Enter **Admin** for username and **9873** for password,
- Select the last hour, this will generate an on screen report,
- Check that the report nominates the number of cars this hour –

IF the report shows no cars this hour please call Summit

IF the report states a number of cars this hour, then the timer is operating and completing cars through the drive through and

IF the message at the top of the SQSRM managers screen says CENTRALISED then communications are operating

II. FINAL TEST TO ENSURE YOUR INTERNET LINK IS OPERATIONAL

At the store S.O.E try to access the internet, if you can access the internet then the Scoreboard issue is at the main Sydney server end – please contact the McDonalds Help Desk.

Note that if you do not have internet access you must also contact the help desk for this and whilst the internet is down you will not be connected to the McDonalds Scoreboard.

III. CONTACT McDonalds HELP DESK

Please contact McDonalds Help Desk, inform them you have carried out the above procedures, provide them with your Store name, State and Store number and inform them that you are not operating on the scoreboard.